



**IPVideo Corporation**  
**1490 North Clinton Ave**  
**Bay Shore, NY 11706**  
**631-969-2600**

### **DynaView Limited 3-Year Hardware Warranty**

- 1) DynaView hardware is covered by a limited three year extended warranty from the date the system was shipped. Your DynaView product must be registered at [www.ipvideocorp.com](http://www.ipvideocorp.com) within 60 days from shipment for the warranty to be valid.
- 2) During the warranty period, IPVideo Corporation will, at its sole discretion:
  - a) Provide replacement components necessary to repair the product. Replacement components may be shipped in advance of the return of defective components.
  - b) Provide a comparable replacement product.
  - c) The extension of this warranty beyond three years will be at the sole discretion of IPVideo Corporation.
- 3) The purchase of additional or add-on IPVideo products will not extend any existing IPVideo Corporation warranties.
- 4) This extended hardware warranty does not cover:
  - a) Unauthorized service or parts
  - b) Software
  - c) Non-IPVideo branded products
  - d) Hardware components from a third party
  - e) Consequential damage
- 5) IPVideo Corporation is not responsible or liable for any damage to any equipment, accessories, components, or any other device(s) attached to, or used in conjunction with, any DynaView system.
- 6) IPVideo Corporation, its affiliates, subsidiaries or their respective directors, employees, representatives or agents shall not be liable for any damages be it special, incidental, consequential, punitive, indirect or otherwise, including but not limited to loss of data, use, profits however caused whether through breach of contract, negligence, or otherwise, and whether IPVideo Corporation was advised of the likelihood of such damages or not.
- 7) Warranty will be voided if:
  - a) The hardware or hardware component(s) returned are physically damaged.
  - b) The hardware or the hardware component(s) returned are abused or mishandled.
  - c) The original hardware specification and configuration is modified or altered in any way without written approval from IPVideo Corporation.
  - d) The hardware component(s) returned were modified, or altered in anyway.
- 8) General
  - a) To return a server(s) or server component(s) for repair or replacement the customer must obtain an RMA number from IPVideo Corporation's technical support department prior to shipping the product to IPVideo Corporation.
  - b) The customer is responsible for backing up all data before the system is sent in for repairs. IPVideo Corporation will not be responsible or liable for data loss due to repair or as a consequence of any action on its part.
  - c) Advanced replacement of system component(s): Customers should send a request to IPVideo Corporation Sales Representative.